

## COMPLAINTS REGISTER

Project: Crookwell 3 Wind Farm						
No.	Date	Description of Complaint	Name of Complainant	Address	Action Taken	Status
1	14/11/2022	Woodhouselee rd condition worsened since works commenced, rain and heavy trucks. Works to improve the road have happened in the Goulburn Mulwaree Shire but nothing has happened in the Upper Lachlan Shire Area.	Crookwell 3 Neighbour	Annies Lane	Receipt email. Meeting coordinated with Divalls, ULSC, GPG. Divalls engaged to repair works of 700m. A dilapidation report will be issued and assessed from this point forward.	Closed
2	10/12/2022	Dust Management of Graywood Siding Rd	Crookwell 3 Neighbour	Annies Lane	Receipt email 10/12/22 . Discussion with Divalls GWS Project Manager 12/12/22. Letter formulated and sent.	Closed
3	7/12/2022	Gate blocked	Crookwell 3 Neighbour	Annies Lane	Receipt email 7/12/22. Called Paul Jones Divalls Project Manager. Skip Bin Moved.	Closed
4	6/12/2022	Mature Tree Removal	Crookwell 3 Neighbour	Annies Lane	Receipt email 7/12/22. Called to Paul Jones Divalls Project Manager investigated complaint prepared letter. Sent for review within GPGA & Ecology Consulting.	Closed

5	8/02/2023	Access to Gate	Crookwell 3 Neighbour	Annies Lane	Receipt email 10/2/23 Meeting organised on site for 10am 23/2/23.	Closed
6	8/06/2023	Boundary fence - Cattle pushing against the fence due to noise from the civil works	Crookwell 3 Neighbour	Crookwell 3	Civil works concluded and issue stopped.	Closed
7	8/08/2023	Woodhouselee Rd needs reparation	Crookwell 3 Neighbour	Woodhouselee Rd	Contacted Divall's who is coordinating works with the UPS council.	Closed
8	18/09/2023	Vehicles driving too fast on Graywood siding rd.	Crookwell 3 Neighbour	Graywood Siding Rd	Issue will be raised at toolbox meeting.	Closed
9	15/08/2024	Vehicles driving too fast on Graywood siding rd.	Crookwell 3 Neighbour	Graywood Siding Rd	Issue will be raised at toolbox meeting.	Closed
10	9/12/2024	Potholes Graywood Siding Rd	Crookwell 3 Neighbour	Graywood Siding Rd	Fixed by Divalls	Closed
11	12/12/2024	Intermittent high noise levels produced by turbines	Crookwell 3 Neighbour	Woodhouselee Rd	A noise monitoring device will be installed in January to gather necessary data and define further actions.	Open
12	22/12/2024	Poor reception TV, Internet mobile phone.	Crookwell 3 Neighbour	Middle Arm Rd	Technicians will be testing and providing quotes	Open
13	22/12/2024	Poor reception TV, Internet mobile phone.	Crookwell 3 Neighbour	Woodhouselee Rd	Technicians will be testing and providing quotes	Open

